
Follow-up service



Application Eligibility

TPA winners



About service

About service

Customers can get advices from the assessor based on customers requests.



**We request to
advice about xxx.**



OK!

About service

Customers can get advices from the assessor based on customers requests.

Customers are free to set themes.

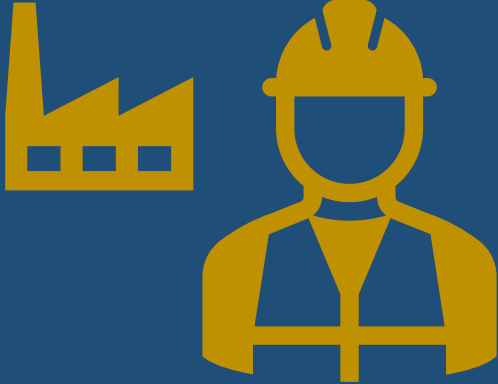
Example

- We request to advice about *** activity.
- What do we need to do for resolution *** machine trouble?
- About the past assessment comments, we would like to confirm and get more explanation.



cases

Case 1



We request to advice about AM, PM, E&T, original activity.

Schedule of the day

1. **The customer explains of current AM activity. (30 min)**
 2. **The assessor ask questions and advice. (30 min)**
- ... Repeat each activity

Materials

Materials

Power point file

Case 2



About the past assessment comments, we would like to confirm and get more explanation.

Schedule of the day

1. The customer ask a question about the past comments. (5 min)
 2. The assessor answer and advice. (10 min)
- ... Repeat each comments

Materials

Materials

Power point file

Past comments excel file

Past activity book

Implementation method

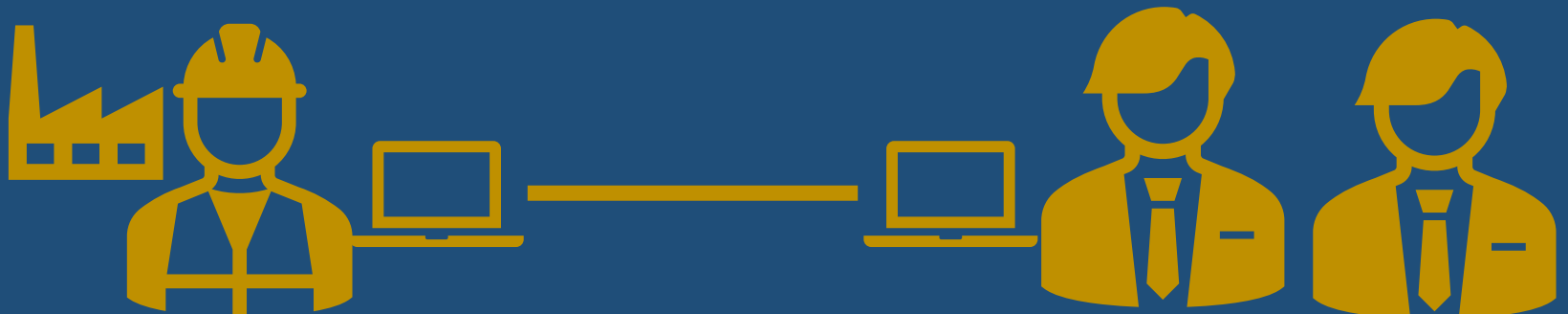
Implementation method

On-site or online web conference

On-site



Online web conference



JIPM team

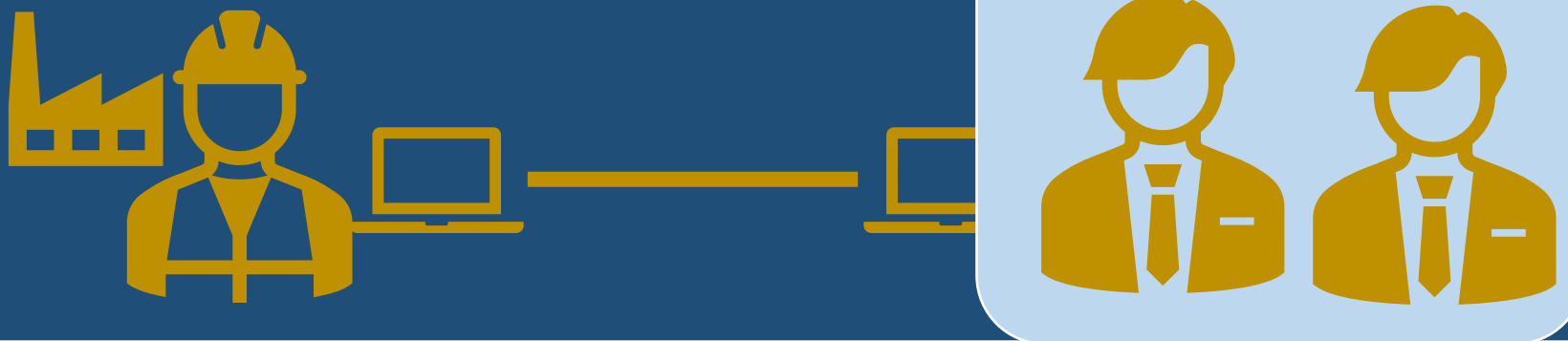
JIPM team

One assessor and one secretariat

On-site



Online web conference



fee

fee

500,000 JPY / day

+

**On-site case
actual travel expenses**



or

**Online case
100,000 JPY / day**



(travel and a room expenses in Japan)

Total time

Total time

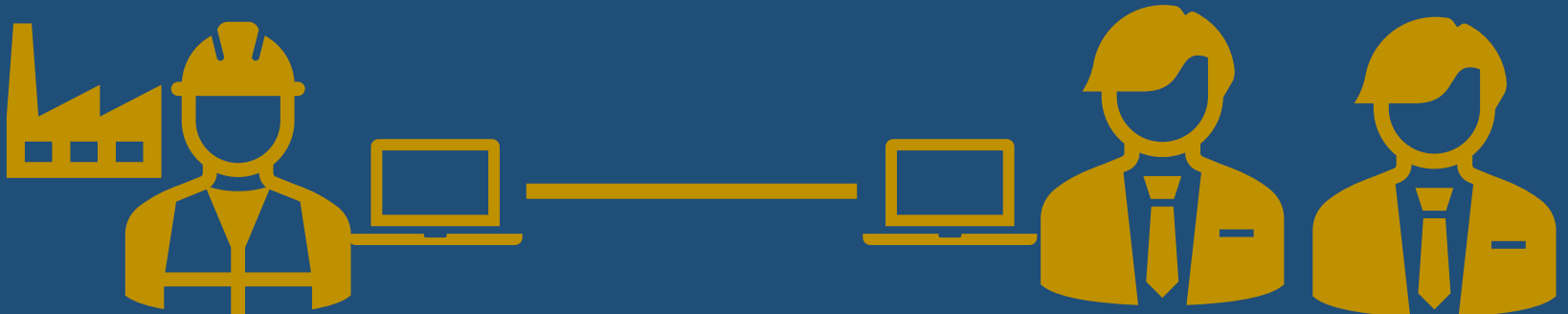
Max. 8 hours (including rest time) / day

Example

Start 09:00
End 17:00
Total 8 hours



Online web conference



Service Period

Service Period

Anytime is OK

Note:

- 1. A plant which apply to TPM Award of the year cannot apply to Follow-up during TPM Award assessment (from accepted application form to finish all assessment).**
- 2. Applicant should submit Application Form for Follow-up (Please refer to our web-page) at least 3 month before the request schedule.**
- 3. The schedule might be changed from the request. The schedule will be concluded in discussion after accepted Application Form.**

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Service	Customers can get advices from the assessor based on customers requests.	
	Customers are free to set themes.	
Implementation method	On-site or online web conference	
JIPM team	One assessor and one secretariat	
fee	500,000 JPY / day + On-site case actual travel expenses Or Online case 100,000 JPY / day (travel and a room expenses in Japan)	
Total time	Max. 8 hours (including rest time) / day	
Service Period	Anytime is OK	